Digital Accessibility Consultant or Senior Consultant

About the job

We're looking for someone who can deliver high quality, innovative user experience and digital accessibility research for our clients. A typical week might include:

- Conducting audits against well recognised accessibility guidelines (for example WCAG v2.1) and providing clients with effective recommendations
- Facilitating research sessions (with target users with and without disabilities), analysing and communicating findings in an engaging way
- Producing high quality deliverables for research projects you are working on
- Writing proposals for new projects that meet clients' budget and timescales
- Spreading the word about the great work that we do – either at a public event or through chatting to our clients

What we are looking for from you

You have experience in producing high-level deliverables and meeting deadlines.

- You enjoy working as part of a team.
- You have excellent communication skills; listening, interpreting and describing sometimes complex concepts in an engaging way.
- You have a deep understanding of web accessibility requirements and guidelines (including WCAG 2.1) and have experience of evaluating online content on desktop and mobile against them.
- You are familiar with HTML and CSS and have basic web development skills.
- You have experience of using assistive technologies (e.g. screen readers, screen magnifiers) on both desktop and mobile devices.
- You are an experienced researcher and have conducted user testing sessions with participants with a disability.
- You are able to think creatively about how we can meet client needs using your knowledge of accessibility.
- You are an experienced and competent user of PowerPoint, Excel and Word.
- You are fluent in English – but we work internationally, so other languages can be helpful.

Package

We are a friendly team of people who are passionate about what we do. We have regular team meetings and knowledge sharing sessions to support and learn from each other. Our team are highly experienced – everyone has at least 5 years of experience in running user research projects, and we love learning new skills and expanding on what we know.

We have some lovely clients to work with including the BBC, M&S, JP Morgan Chase, Amadeus, Compare the Market, and Schroders.

Our office is located in Kings Cross but we work flexibly between the office, client sites and our homes. We will offer a salary based on your experience and offer a pension, annual training allowance of £1,500 a year, regular social events and 24 days holiday.

About us

We are a user experience, design and ergonomics consultancy that has been around for over 40 years. We provide consultancy, training and research that helps clients keep their customers or users at the heart of their designs and services. We have a long list of clients that value our expertise and the quality of our work. We are based in Kings Cross, although our clients (and our work) spans the globe.

Apply

Please send your CV and covering letter to **enquiries@system-concepts.com** clearly stating the job role that you are applying for.

Insights for success